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# Březinka e-jazyky DOTAZNÍK SPOKOJENOSTI se zkouškami LaNguagecert

**Your name?**

**Email Address?**

**Course in Březinka?**

**Where did you find information about LanguageCert exams?** *(Mark appropriate with “X”)*

* website
* social media
* teacher
* friends
* school reception
* other (please specify)

**How easy do you find it to obtain information relating to exams?**

Easy

Moderate

Difficult

**Do you believe there is sufficient exam information available to students?**

Yes

No

**How do you feel about the exam venue**?

Very Satisfactory

Satisfactory

Unsatisfactory

**Do you know who to contact if you have a query / issue relating to examinations?**

Yes

No

**Are you familiar with the following procedures? (Tick as appropriate)**

Appeals

Complaints

Registration for repeats

None of the above

**How would you rate the examination experience overall?**

Excellent

Good

Fair

Poor

**Do you have any other comments, questions, or concerns?**